



BUREAU
VERITAS

Bureau Veritas Certification

GPA SPA

Via Molino Rosso, 9/C - 40026 IMOLA (BO) - Italy

Certified sites are listed in the attachment to this certificate

Bureau Veritas Italia S.p.A. certifies that the Management System of the above organization has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO/IEC 20000-1:2018

Scope of certification

Delivery of configuration management, commissioning and maintenance of management systems and outsourcing services. Specifically: Information systems SAP and non-SAP; Outsourcing and in sourcing management solutions; Hosting services and housing; Outsourcing infrastructure; Full outsourcing (systems and services); ICT governance (application system, networking management)

Service Catalogue ver.7 dated 21/06/2023

IAF Sector: 33

Original Cycle Start Date:	24-July-2018
Expiry date of previous cycle:	23-July-2021
Certification / Recertification Audit date:	01-July-2021
Certification/Recertification Cycle Start date:	14-July-2021
Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on:	23-July-2024

Certificate No. IT283403

Version: 2

Revision date: 30-August-2023

GIORGIO LANZAFAME - Local Technical Manager



ITX N° 006L

Membro di MLA EA per gli schemi di accreditamento SGQ, SGA, PRD, PRS, ISP, GHG, LAB, LAT e PTP, di MLA IAF per gli schemi di accreditamento SGQ, SGA, SSI, FSM, PRD e PRS e di MRA ILAC per gli schemi di accreditamento LAB, MED, LAT e ISP. Signatory of EA MLA for the accreditation schemes QMS, EMS, PRD, PRS, INSP, GHG, TI, CL and PTP, of IAF MLA for the accreditation schemes QMS, EMS, ISMS, FSMS, PRD and PRS, and of ILAC MRA for the accreditation schemes TI, MA, CL and INSP.

Certification Body Address:

Bureau Veritas Italia S.p.A., Viale Monza, 347 - 20126 Milan, Italy

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.

To check the validity of this certificate please double click or scan QR CODE





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Attachment to the Certificate of Conformity No. IT283403

GPA SPA

ISO/IEC 20000-1:2018

Certified Sites

Site	Address	Scope
GPA SPA	Via Molino Rosso, 9/C - 40026 IMOLA (BO) - Italy	Delivery of configuration management, commissioning and maintenance of management systems and outsourcing services. Specifically: Information systems SAP and non-SAP; Outsourcing and in sourcing management solutions; Hosting services and housing; Outsourcing infrastructure; Full outsourcing (systems and services); ICT governance (application system, networking management)
PHOENIX TECHNOLOGY SRL	Via Molino Rosso, 9/C - 40026 IMOLA (BO) - Italy	
CON.SE. SRL	Via Molino Rosso, 9C - 40026 IMOLA (BO) - Italy	
CON.SE. SRL	Via Lisbona, 7 - 35127 PADOVA (PD) - Italy	



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